**Permanent Content**

**Alertbox**
Jakob's column on Web usability

**Archiving Usability Reports** (June 13)
Most usability practitioners don't derive full value from their user tests because they don't systematically archive the reports. An intranet-based usability archive offers four substantial benefits.

**Alertbox Ten Years** (June 1)
**Intranet Homepages** (May 23)
**Search Mental Model** (May 9)

**All Alertbox columns** from 1995 to 2005

**Sign up for short newsletter** by email when a new Alertbox is published

**Reports**
**Intranet usability**
> **Intranet design annual**
> **Enterprise portals**
> **Design guidelines**

**Return on investment** for usability (ROI)
**Email newsletters**

**E-commerce**: 207 design guidelines

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**News**

**Usability Week 2005** Conference
> San Francisco, June 20-25

In-depth tutorials, including:
> 3-day camp, [usability in practice](http://www.useit.com/usability.in.practice)
> 2-day immersion, [Tog on UI design](http://www.useit.com/tog.on.ui.design)
> 2-day track on intranet usability
> specialized 1-day tutorials

**CNN** [Tech will cause a real estate crash](http://www.cnn.com/)

**Wall Street Journal** [Teens Don't Know Everything](http://www.wsj.com/subscription)

[subscription required]

**WIRED** [What Websites Do to Turn On Teens](http://www.wired.com/)

**USA Today** [Study shows some teens not as Web-savvy as parents](http://www.usatoday.com/)

**BBC** [A decade of good website design](http://www.bbc.co.uk/)

**Wall Street Journal** [Websites for elderly users](http://www.wsj.com/subscription)

[subscription required]

**Las Vegas Review-Journal** [Net guru clocks speed, relates tale of the type](http://www.lvrj.com/)

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Age groups: Children, Teens, Seniors
Corporate sites: "About Us", PR, IR areas

More reports and usability guidelines

Film

Paper prototyping: how-to video (32 minute DVD)

Books

Designing Web Usability: The Practice of Simplicity
Homepage Usability: 50 Websites Deconstructed

Full list of books by Jakob Nielsen
Recommended books by other authors

Consulting Services

Nielsen Norman Group offers usability reviews, training, user testing

About Jakob Nielsen

Biography and photos
Papers and essays

About This Site

Why this site has almost no graphics
Copyright and reprint rules

and Shrinking office, widening universe

CNN Searching for answers on the Web

Builder.Au Developer Spotlight: Jakob Nielsen

Ecommerce-Guide Attract and Keep Customers: Site Design Tips to Improve Your Sales

ZDNet UK Two UK intranets make global top 10

Line56 The Best Government Intranets

Sydney Morning Herald The key to email: a two-second grab

CIO Insight Time for a Redesign

ZDNet In search of better search results

PC World Web-User Satisfaction on the Upswing

Seattle Times Timely, focused online newsletter a valuable relationship builder

BBC The web is getting easier to use

useit.com: Jakob Nielsen on Usability and Web Design

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